



# OVERVIEW

**At CTRL+V we believe there is an easier way for global organizations to deploy, manage, move and recycle their physical IT infrastructure.**

CTRL+V focuses on simplifying and streamlining even the most complex multi-site, global engagements. Our certified and seasoned project managers collaborate with our global engineering resources to orchestrate successful professional service projects in over 90 countries. Our extensive managed service expertise – from preliminary planning discussions through final execution – yields unmatched service delivery and practical advice tailored to the project’s requirements. We guarantee a fast quoting process and ability to meet even the tightest deadlines, whether contracted for ad-hoc, SLA-based, or regularly-scheduled services.

## **Skilled end-to-end Project Management**

CTRL+V’s PMP-certified Project Managers take a truly customer-centric approach to every IT engagement. The PM is the central knowledge point responsible for the entire lifecycle of the project – from scoping to quoting to delivery – and all the decisions in between. This all-inclusive approach ensures that there are no unpleasant surprises along the way – no gaps in scope, miscommunications, delays or cost overruns. Our unrelenting attention to detail sets us apart: the PM drills down to the smallest details of the project, asking best-practice based questions and mitigating any risk before the engagement begins.

## **Centralized knowledge base and repeatable methodologies**

Proven methodologies coupled with decades of experience allow CTRL+V to add value to every engagement. We offer forward-thinking and creative suggestions based on a robust knowledge base gleaned from years of lessons learned. Multi-site engagements benefit from our central PM’s insights and capabilities, eliminating the need to repeatedly onboard, train or vet our onsite resources. Instead, we partner with our customers to copy and paste (CTRL+V) their processes and preferences throughout every aspect of our delivery with the end-goal having a replicated, repeatable, and predictable solution.

## **Truly global reach**

CTRL+V has extensive experience delivering successful professional services in almost 100 countries around the world. Whether the engagement is in Illinois or India, Austin or Australia, Juneau or Japan, we offer our customers peace of mind by coordinating delivery of services at any site with the exact same high levels of precision and accuracy. With CTRL+V, quality is never sacrificed due to location of the engagement.

## **Professional Services**

- IT Relocations
- Data Destruction
- Asset Recovery
- Wireless Services
- Deployments
- Infrastructure Audit
- SmartHands

## **Key Advantages**

- Management of complex multi-site, global IT engagements
- Single knowledge point throughout project lifecycle
- PMP-certified, dedicated project managers
- Proven methodologies and centralized knowledge base
- Global capabilities
- Flexible contracts and service packages
- Commitment to 100% customer satisfaction